

## **Workforce Education Institute**

RTO Number: 51161 CRICOS 03963B Trading as Workforce Education Institute Address: 372 Spencer St, West Melbourne VIC-3003

## **Complaints And Appeals Form**

| Student's Pers  | onal Details |  |  |  |
|---|--------------|--|--|--|
| Full Name:  |              |  | Date Of Birth  |  |
| Position of Complainant/Appellant:  |              |  |  |  |
| Phone No:   |              |  |  |  |
| Email:  |              |  |  |  |
| Address:  |              |  |  |  |
|   |              |  |  |  |
|   |              |  |  |  |
| If the complainant is student, please provide the following details   |              |  |  |  |
| Student ID:   |              |  |  |  |
| Course Code:  |              |  |  |  |
| Complaint/Ap  | peal details |  |  |  |
| Complaint Details   |              |  | Appeal details   |  |
| Date of the cause of the complaint:  Reason for the complaint:  |              |  | Date to which this appeal refers to: Reason for the appeal:  Assessment outcome                              |  |
| □ Any staff member  |              |  | ☐ Any outcome of your application.   |  |
| (please provide the name)   |              |  | <ul><li>□ Any disciplinary action to be taken against you.</li><li>□ other (please specify below):</li></ul> |  |
| □ Services (Please specify)   |              |  |  |  |
| □ Other (Please Specify)  |              |  |  |  |
| Have you complained about the issue before?  yes no If yes, please give the date, the complaint was lodged: |              |  |  |  |
| Course Name:  |              |  |  |  |
|   |              |  |  |  |
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| Complaint/Appeal Summary (Please give detailed explanation of complaint/appeal and attach any supporting evidence) |  |  |  |
|--|--|--|--|
| (1 rease 5110 actained explanation of complainty appear and actaen any supporting evidence)                        |  |  |  |
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| Declaration  |  |  |  |
| □ All the information provided in this form is correct and accurate to the best of my knowledge.                   |  |  |  |
| □ I am happy to attend any meeting with relevant persons required to resolve the issue.                            |  |  |  |
| and happy to attend any meeting with relevant persons required to resolve the issue.                               |  |  |  |
|  |  |  |  |
| Signature: Date:   |  |  |  |
|  |  |  |  |